



ORLAND CEMETERY DISTRICT

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Dear Humberto,

On behalf of the Orland Cemetery District Board of Trustees, we are writing regarding the District's continued effort to provide credit and debit card payment options to the residents and families we serve.

The Board believes that accepting credit and debit cards is an important and reasonable service for our community. Families often come to the District while making cemetery arrangements for a loved one, which can already be a difficult and stressful time. Providing convenient payment options is one way the District can make the process a little easier for the families we serve.

The District has been working with the County since 2022 to establish the ability to accept credit and debit card payments. To date, an electronic payment option has not been implemented for the District. The Board would like to move this service forward and identify a workable solution.

Our request is straightforward: we are asking the County to assist the District in establishing a method that will allow us to accept credit and debit card payments from the public.

The District is not seeking to change its overall financial relationship with Glenn County. We simply want to provide our residents and families with a payment option that has become a common and expected part of doing business today.

We understand that there may be financial procedures, security requirements, accounting controls, or other considerations that need to be addressed. The District is willing to work with the County to meet those requirements and implement a process that works for both the District and the County.

If there are obstacles preventing the District from accepting credit and debit card payments under the process currently being considered, we respectfully ask for the County's assistance in identifying an alternative solution that will allow us to provide this service.

After working toward this goal since 2022, the Board would very much like to see a path forward. Our focus is not on any particular banking arrangement or payment processor; our focus is on providing a needed and convenient service to the residents and families of the Orland Cemetery District.

We appreciate the County's assistance and look forward to working together to find a solution.

Sincerely,

Rick Beale Chair, Board of Trustees
On behalf of the Board of Trustees
Orland Cemetery District